

San Jose State University Fall 2021 Student Commute Guidance

There have been a lot of changes in transportation options and policies. This brochure is meant to provide some basic information that you should know about how to commute to SJSU as you return to campus. For further information, you can visit the [Transportation Solutions](#) website, or visit our office in the Student Union. Also, please check the Fall 2021 SJSU Smartpass criteria on [this page](#) and an overview of the SJSU Smartpass program on [this page](#).

COVID

- Masks required regardless of vaccination status until at least September 13.
- Physical distancing not required.
- Minimize contact with surfaces, sanitize after contact.
- Avoid contact with people who appear ill.
- Travel during less crowded times when possible.
- Stay home when sick.
- Use touchless fare options like Clipper Card when possible.
- See latest [CDC recommendations](#) and [Bay Area Healthy Transit Plan](#).

Diridon Station

- Main San Jose train station, serving Amtrak, Caltrain, ACE, VTA Light Rail, and buses.
- Transfer point for regional transportation.
- Connections to SJSU:
 - VTA buses [Rapid 500](#), [64A](#), [64B](#) to 5th and Santa Clara.
 - VTA bus [68](#) to 2nd and Paseo de San Antonio.
- Biking and scooters are also options to get from Diridon to SJSU.
- Baywheels offers student and staff discounts, see bike section.

Altamont Corridor Express (ACE)

- Connects key cities between Stockton and San Jose.
- Runs 3 trains to San Jose in the morning, 3 trains to Stockton in the evening.

- Reduced from 4 trains each way, check [this page](#) for details.
- Transportation Solutions sells 20 ride and monthly passes at half price.
- Check [this page](#) for stations and prices, and [this page](#) for parking information for each station.
- Ends at Diridon Station, refer to the Diridon Station section for transfer options.
- Free VTA transfers when presenting ACE Pass.

Caltrain

- Connects San Francisco and San Mateo County to San Jose.
- Ends at Diridon Station, refer to the Diridon Station section for transfer options.
- Free rides on VTA with SJSU Smartpass (for transfers).
- 2 zone or more Caltrain monthly passes allow free VTA transfers.
- No SJSU discounts available. Single ride discounts available through ClipperSTART program.
- Clipper START program available to eligible low income residents, see eligibility criteria on [this page](#).
- Can pay with Clipper Card, the Smartpass is not valid on Caltrain, you must load cash or a transit pass for Caltrain to your Clipper card.
- Caltrain parking information can be found on [this page](#).

BART

- Connects Bay Area cities
- Ends at Berryessa Station
- VTA [Rapid 500](#) provides service from Berryessa Station to SJSU.
- Can pay with Clipper Card, the Smartpass is not valid on BART, you must load cash or a transit pass for BART to your Clipper card.
- Can pay with Clipper Card- SJSU Smart pass can be used on Rapid 500.
- No SJSU discounts available. Single ride discounts available through ClipperSTART program.
- Clipper START program available to eligible low income residents, see eligibility criteria on [this page](#).
- BART parking information can be found on [this page](#).

Valley Transportation Authority (VTA)

- Serves Santa Clara County.
- SJSU Smartpass provides free non-Express VTA rides (local, rapid buses, and light rail are covered).
- Buses [Rapid 500](#), [Rapid 522](#), [Rapid 523](#), [22](#), [23](#), [55](#), [64A](#), [64B](#), [66](#), [68](#), [72](#), [73](#), and [86](#) and [Green](#) and [Blue](#) Line Light Rail serve SJSU.
- Students must meet one of four qualifications to receive VTA Smartpass:
 - Be enrolled in either in person or hybrid classes for the Fall 2021 semester.
 - Have a mailing address within Santa Clara County.
 - Live in on-campus housing.
- Check the Fall 2021 SJSU Smartpass criteria on [this page](#) and an overview of the SJSU Smartpass program on [this page](#) for steps on how to obtain a SmartPass.
- The Smartpass is free for regularly enrolled students. There is a \$3 one time fee for issuing a physical clipper card.
- Open U students must pay the AS fee, obtain an SJSU Tower Card, and the \$3 one time Clipper card fee.
- An important reminder to not virtualize the Clipper card as this will void all SmartPass benefits.
- All Light Rail lines are now fully operational.
- Express buses and Rapid buses are different.
 - Express buses are freeway buses that run very limited stops and are more expensive than regular buses. Express buses have numbers between 100 and 199.
 - Express buses are not free with the SJSU Smartpass. They cost \$2.50 with a Smartpass and \$5 without. Visit the [Clipper website](#) to learn how to load cash value onto your Clipper Card to pay for services not covered by the SJSU Smartpass.
 - Rapid buses are buses that stop less often than regular buses, completing the route faster. They cost the same fare as regular buses, and they are free with the SJSU Smartpass. Rapid buses have numbers between 500 and 599.
- VTA light rail has a network of park and ride lots throughout the system.

Some park and ride lots, particularly Santa Clara Transit Center and Eastridge Transit Center, can also be used for the 522 Rapid bus. The Santa Teresa park and ride lot can be used for the [68](#) bus, and the Milpitas Lot can be used for the [66](#) bus.

- Express 168 service ends in October, and will be replaced with Rapid 568 (new route).

Santa Cruz METRO

- Connects Santa Cruz and Scotts Valley to San Jose.
- Currently ends at Diridon, refer to Diridon Station section for transfer options.
- H17 is returning its Santa Clara St stop. Visit [this page](#) for the new schedule
- Free transfers to VTA with VTA Smartpass or monthly Highway 17 Express pass.
- Transportation Solutions sells monthly and 15 ride Highway 17 Express passes at a discount. These can be purchased at our office in the Student Union.
- Monthly Highway 17 Passes provide free Santa Cruz Metro and VTA rides.
- Park and ride lots at Pasatiempo, Scotts Valley, and Summit Road serve Highway 17. See maps and details on [this page](#).
- Clipper Cards not accepted.

Biking

- Transportation Solution offers 6 locked bicycle enclosures throughout campus. Visit [this page](#) to learn how to get access.
- Students commuting to campus for in person classes may be eligible to receive a reimbursement for eligible bike expenses. Visit our [website](#) for more information.
- City of San Jose building protected bike lanes around SJSU, see [this page](#) for maps and details.
- Bicycle riding is allowed on campus, but you must dismount in crowds and where dismount signs exist (in front of Student Union)
- E-bikes may not be ridden on campus.

Bike-Share

- Lyft operates Bay Wheels bike share, annual discounted memberships are available for SJSU affiliates.
- There are three on campus Bay Wheels Stations. 4th and San Fernando, 7th and San Fernando, 10th and San

Fernando (10th Street Parking Garage). One at South Campus, and various stations throughout the neighborhoods around campus and at major transit locations.

- See [this page](#) for sign up instructions.
- Shower facilities exist in the Sport Club, Kinesiology Department, and Gym.
- Can pay with Lyft App.
- Can pay with Clipper Card.

Scooters

- Bird and Lime provide electric scooter rentals in San Jose.
- San Jose City Ordinance requires a valid driver's license or instructional permit to operate an electric scooter.
- Electric scooters may not be ridden on sidewalks.
- Electric scooters may not be ridden on campus.
- Parking zones for scooter shares exist on edges of campus.
- Do not park scooters blocking doors and sidewalks.

Carpool

- Sign up to SJSU Group and get a \$4 Waze subsidy per ride through December 31st, 2021. Visit [this page](#) to get started and join using your @sjsu.edu email. To learn more about Waze see [this page](#).
- Carpool permits are available for purchase through the Parking Services website.
- Dedicated Carpool Spaces located in parking garages.
- See locations of carpool spaces on [this page](#).

Parking Services

- A variety of semester parking permit options available:
 - 1 and 2 day/week permits available for part time students.
 - Week, month, semester, and academic year permits available.
 - Further information available on [this page](#).
- Park and Ride Lots at 7th Street and Alma and at 10th Street and Alma, both at CEFCU Stadium 8 blocks from campus.
- On campus parking garages at South 4th Street, South 7th Street, and North 10th Street.
- Motorcycle permits are only valid at South 7th Street Garage.
- Pricing options and instructions for purchase can be found on [this page](#).

Carsharing

- Get access to a car when you need it through Zipcar's car sharing service.
- Zipcars are conveniently located on campus and within walking distance of campus. You pay an annual membership fee plus an hourly rental fee.
- Zipcars on campus can be rented out for as low as \$8.50 an hour. Hourly rates vary by vehicle type and city. Gas, mileage, and insurance is included.
- You can view which locations have cars available and can reserve one through the mobile app.
- Discounted annual memberships are available for SJSU affiliates.
 - To sign up, visit this [page](#).

Helping You Commute Sustainably!



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