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Wi-Fi Set Up Guide for Mac Devices on eduroam

This guide demonstrates how to configure Mac devices for the eduroam Wi-Fi network.

First time setup:

1. Find the Wi-Fi icon in your system tray on the top right side of your screen and click it.



2. Make sure that the **Wi-Fi** button is toggled to the right to ensure that Wi-Fi is turned on, then select **eduroam**.





3. A pop-up will appear so you can log in with your SJSU email and password. **DO NOT** change the certificate drop-down menu.

Select a certificate or enter a name and password for network "eduroam"				
No certificate selected				
Account Name:	jane.doe@sjsu.edu			
Password:	•••••			
Remember this information				
C	Cancel OK			

4. A Certificate pop-up will appear. Select **Continue**.

	Verify Certific	ate	
	Authenticating to network "eduroam"	,	
	Before authenticating to server "SJS-0CC-CPPM-1", you should examine the server's certificate to ensure that it is appropriate for this network.		
	To view the certificate, click 'Show Certific	ate'.	
?	Show Certificate	Cancel Continue	

After this, eduroam will show up under **Known Networks**, and the icon will be blue, indicating successful connection to the eduroam Wi-Fi network.

Wi-Fi	
Known Network	
eduroam	A

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If you previously connected to eduroam but are now having trouble connecting:

Sometimes the network settings will have cached previous data, so it's best to clear this out.

- 1. Reboot your machine and try connecting to eduroam again with the steps above.
- 2. If rebooting doesn't help, Forget the Network with the steps below.

How to forget the WiFi network:

1. Find the Wi-Fi icon at the top right corner of your screen, then go to Wi-Fi Settings.

Wi-Fi	
Known Networks	
🤝 eduroam	
Other Networks	>
Wi-Fi Settings	

2. Under Known Network, you'll see eduroam. Click the bubble with 3 dots inside.





3. Select Forget this network at the bottom.



4. Follow the instructions above for "First time setup" to rejoin eduroam.