# San Jose State University

☐ Understand obligations for protecting data when traveling

be traveling?



# **DATA MANAGEMENT CHECKLIST**

For more detailed information about the data management elements listed – including SJSU, CSU, CA State, and Federal requirements – please refer to the <a href="Data Management Handbook">Data Management Handbook</a> provided by the <a href="Office of Research, Institutional Review Board">Office of Research, Institutional Review Board</a>.

<ul> <li>Conduct a data inventory and assess level of sensitivity</li> <li>Refer to the SJSU Information Classification and Handling Cheat Sheet.</li> <li>Classify data elements as level 1, 2, and 3 based on the Cheat Sheet.</li> <li>Use our Excel Data Management Plan Template to help document your data inventory and classification activities.</li> </ul>
<ul> <li>Determine where data will be stored</li> <li>On institutional or personal devices? What kind of devices and how are they protected? In the cloud? In an institutional or third party repository? On a shared drive? Are there back-ups?</li> </ul>
<ul> <li>Determine who will have access and levels of responsibility</li> <li>Who are the research team members, collaborators, consultants, etc.? How will their access be managed?</li> <li>Best practices include: least privilege/need to know access; minimal sharing of passwords, coding keys, and decryption keys; use of confidentiality pledges; revoking access when a team member is no longer involved; not lending devices or equipment.</li> </ul>
<ul> <li>Examples of administrative safeguards: security/privacy training, confidentiality pledges.</li> <li>Examples of physical safeguards: entry controls, locked storage spaces, screen filters.</li> <li>Examples of technical safeguards: passwords, encryption, multi-factor authentication, de-identification of data - refer to our <u>Table of De-Identification Techniques</u> for pros and cons of the various techniques.</li> </ul>
Determine how data will be shared and disseminated     Be aware of factors that affect re-identification: small sample sizes, highly detailed contextual information, people in the public eye, open records access requirements, machine readability.
<ul> <li>Determine how data will be transmitted/transferred</li> <li>Wired, wireless, cellular networks? Courier services? How will data be protected? Do you need to protect metadata also?</li> </ul>

Do U.S. import/export control laws apply? What are U.S. custom's inspection rules about accessing devices? What are the custom's rules for the country to which you will

- Refer to SJSU's Office of Research International Travel Guidance.
- Refer to U.S. DHHS International Compilation of Human Research Standards.
- Refer to local resources in the country you will be visiting.

#### ☐ Develop a retention plan

- Do not confuse "research data" with "personally identifying information." Retention requirements apply to the latter.
- The CSU retention requirement for research records is a minimum of 3 years, but the IRB has ultimate authority over the retention period of PII; it can be less than 3 years in order to protect research participants.

## ☐ Understand proper methods for disposing of PII

- Cross-cut shredding, pulverizing, or burning for paper, optical media (CDs, DVDs), and
  USB flash drives or thumb drives; software-based, DOD-approved, disk wiping utility for
  all other digital files.
- Document your process for data destruction and ensure the same for outsourced work through written agreement with the vendor.

#### ☐ Understand the types of potential threats to confidentiality and privacy of subjects

 Tampering, alteration, damage, loss, theft of data or equipment; unauthorized access or use; improper de-identification or disposal of data; excessive sharing of passwords; inferential disclosure from statistical properties of the data; reversal of coding techniques.

#### ☐ Develop an incident response plan

- Train research personnel→identify breach→assess impact→follow required reporting structures.
- Use the Incident Reporting tab in our online IRB submission system to communicate a
  data breach, data loss, or unauthorized access and use related to an IRB-approved
  study.

#### Be aware of any legal and contractual obligations that apply to the data

- Most relevant federal laws: <u>FERPA</u>, <u>PPRA</u>, <u>HIPAA</u>, <u>COPPA</u>, <u>Civil Procedure and Discovery Rules</u>.
- Most relevant <u>CA state privacy laws</u>: Information Practices Act, Privacy of pupil records various statutes in CA education code and business professions code, Consumer Privacy Act.
- Most relevant CA state mandatory reporting and disclosure laws: <u>Civil Discovery Act</u>, <u>Child Abuse and Neglect Reporting Act</u>.
- Most relevant international laws: EU General Data Protection Regulation.

### ☐ Don't confuse terms like "anonymous", "de-identified", and "confidential"

• Refer to the glossary in our <u>Data Management Handbook</u> and make sure you use the terms appropriately in your IRB application.