Advising Summit Agenda

• Recognition and Thanks to Academic Advising Steering Committee Members and Working Teams
• SAPDA Inaugural Cohort Recognition
• Student Panel: Experiences with Advising @ SJSU
• Undergraduate Advising Transitions at SJSU
  – 2021-22 Summary & Next Steps
  – Orientation Changes for 2022
Academic Advising Steering Committee Members 2019-2022

Current Members:
Melinda Jackson, AD Undergraduate Education, Co-Chair
Catherine Voss Plaxton, AVP Health & Wellness, Co-Chair
Shonda Goward, AVP Undergraduate Advising & Success
Jamie Alea, Director CoSAC
Francisco Castillo, Director Jack Holland SSC
Matthew Masucci, AD CHHS
Anne Marie Todd, AD CoSS
Monika Kress, Chair, Physics & Astronomy
Cynthia Rostankowski, Humanities Faculty
Kim Tsai, CHAD Faculty
Teresa De La Cruz, Director EOP
Lilly Gangai, Program Director CLSSC (Centro)
Scheanelle Green, CAPS

Former Members:
Sharon Willey, Co-Chair
Colleen Haight, Co-Chair
Jinny Rhee, AD ENGR
Ron Rogers, AD CoSS
Jessica Chin, Kinesiology
Mathew Stowe, EOP, MESA
Cindy Kato, AARS

Thank You
Working Team: Communications & Outreach

Current Members:
- Cynthia Rostankowski, Humanities, Team Lead
- Scheanelle Green, CAPS, Team Lead
- Anna Wisholek, EOP
- Ashley Defensor, CHHS SSC
- Gabriela Garcia, UASC
- Jennifer Jackson Sclafani, EMTIC
- Maggie Morales, Veterans Resource Center
- Matthew Masucci, CHHS
- Anita Manuel, Career Center

Former Members:
- Rania Helaihel, H&A SSC
- Daniel Barrera, AARS
- Erick Macias-Chavez, SOAR

THANK YOU
Working Team: Onboarding

Current Members:
- Jamie Alea, CoSAC, Team Lead
- Mathew Stowe, MESA, Team Lead
- Taylor Colunga, UASC
- Sarah Gordon, EESC
- Brent Peterson, CoSAC
- Colleen Sanchez, CoSAC
- Renée Yuen, Jack Holland SSC

Former Members:
- Erin Ridgway, CoSAC
Working Team: Professional Development

Current Members:
Lilly Gangai, Team Lead
Kim Tsai, Team Lead
Hugo Mora-Torres, CHHS
Marcos Pizarro, EDU
Eva Chan, EOP
Karina Avalos, H&A

Former Members:
Brent Petersen, CoSAC
Christy Johnson, ACCESS
Patricia Backer, College of Engineering
Working Team: Removing Administrative Barriers

Current Members:
Francisco Castillo, Team Lead, Jack Holland SSC
Alerie Flandez, EESC
Blanca Millán, Admissions
Lina Anastasovitou, University Housing
Marian Yao, Registrar
Marisela Millán, Undergraduate Education
Mark Van Selst, Psychology
Melinda Jackson, Undergraduate Education
Michelle Lam, CPGE SSC
Pamela Bustillo, Registrar’s Office
Rima Nemali, CPGE SSC
Sandy Ho, Peer Connections

Former Members:
Amanda Aldama, SOAR
Cindy Kato, AARS
Janene Perez, H&A SSC
Karina Avalas, H&A SSC
Ogo Obi, Registrar’s Office
Richard Struck, H&A SSC

THANK YOU
Spartan Advising Professional Development Academy (SAPDA)
Inaugural Cohort Participants!!!

Lilly Gangai, Program Director CLSSC (Centro), Co-Lead
Kim Tsai, CHAD faculty, Co-Lead
Asha Thomas, School of Social Work
Crystal Murguia, EOP
Maricela Alvarez, LCOE SSC
Elizabeth McGee-Bergerol, Biological Sciences
Francesca Teixeira, LCOE SSC
Qian Tan, Meteorology
Billie Jo Grosvenor, Public Health & Recreation
Laura Sullivan-Green, Civil & Environmental Engineering
Ranko Heindl, Physics & Astronomy
Marianne Muhuys, Teacher Education
Huong Nguyen, Jack Holland SSC
Karen Williams, COMM
Laura Pirazzi, CHAD
Tiffany Barry, Music & Dance
Doan Phan, AEC
Mary Anne Sunseri, COMM
Melvin Brown, ACCESS
Gabriela Quintero, ACCESS
Jamie Carranza, CPGE SSC
Jennifer Morrison, COMM
Bill Alley, Art & Art History
Academic Advising Steering Committee Accomplishments 2019-2022

- Advising Community Summits launched Fall 2019
- SJSU Academic Advising Vision, Mission & Values Statements created
- Canvas Onboarding Course for New Advisors created
- Advisor Surveys and Student Advising Survey conducted
- Spartan Advising Professional Development Academy (SAPDA) launched
- Advising Hub website migrated to new SJSU template, revisions underway
- Removing Administrative Barriers to student success: Degree Requirements, Enrollment and Graduation processes, Petitions
- Preparation for Undergraduate Advising transitions
And BIG THANKS to ALL OF YOU!!!
Student Advising Survey - Spring 2021

Online survey conducted April 19 - May 22, 2021, all currently enrolled SJSU students invited by email to participate

Total respondents N = 2536 (7.4% response rate)
- Undergraduate students N=1745 (7% response rate)
- Graduate/Credential students N=791 (9% response rate)

Undergraduates:
- Frosh 15%
- Sophomore 13%
- Junior 37%
- Senior 35%

Started First Year @ SJSU 48%
Started Transfer @ SJSU 52%

College:
- Business 19%
- Education 4%
- Engineering 18%
- Health & Human Sciences 13%
- Humanities & Arts 15%
- Science 11%
- Social Sciences 20%
Undergraduate Advising Context @ SJSU

Student Advising Survey, Spring 2021 - Key Findings

- 42% of undergraduate students reported having an assigned advisor, while 71% indicated that they would like one.
- Students reported seeing advisors almost exclusively for transactional issues (choosing classes, questions about requirements), rather than holistic support (having a problem in a class, dealing with a personal issue).
- 24% of UG students reported it is difficult to find information about advising on campus websites.
- 16% of UG students reported meeting with an academic advisor less than once a year (8%), or never (8%).
- 12-16% of UG students reported not knowing about various types of advising (GE, graduation, career counseling, educational counseling).
One on one meetings with advisors that understand my situation such as the one I had during my freshman year and my second semester sophomore year were amazing.

The academic advisors are good at guiding us through class schedules, career exploration, and graduation requirements. They care about students and their academic life.

Being able to do major advising online has been helpful, especially being in an impacted major. Appointment slots fill up quickly, and not having to stress about finding an advising slot in time is one of the upsides I’ve had with online learning.

How much they encourage me to continue school and if I ever need help to let them know.

The advisors I have met with have been nice and helpful. But sometimes it is hard to find them or meet with them.
Student Experiences: What could we do better?
Open-ended responses Spring 2021 Advising Survey

Academic advising scheduling and contact information is not always clear. Overall, I think the system could be more standardized and clarified.

I would love to meet with an academic advisor more often. For many transfer students like myself it is difficult to find out who our academic advisors are and often we get passed around without ever meeting with anyone.

Advising appointments are so impersonal and the counselors sometimes directly contradict each other.

The first time I met with my advisor, he explained everything so fast I left with a lot of questions. I did not know how to navigate what he had shown me or where I could find my class requirements.

SJSU doesn’t help me in what I need and I might end up dropping out before I graduate. No help or support has been shown by my college and I am stressed, frustrated, and disappointed.
“Every number is a person, and every person is a story.”

-CSU Student Success Analytics Certificate Program
1. What have you found most helpful in your experiences with academic advising at SJSU?

2. How easy or difficult has it been for you to find information and access academic advising?

3. What are your suggestions for improvements to academic advising at SJSU?
## Undergraduate Advising Transitions: Implementation Process

| Spring 2021 | Advising Center Directors collaborate with Undergraduate Education to develop position descriptions  
Ongoing dialogue about details of model implementation |
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<td>Summer 2021</td>
<td>Recruit AVP Undergraduate Advising &amp; Success</td>
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| Fall 2021   | Develop new Undergraduate Advising & Success structure and training program  
Recruit SASS Specialists |
| Spring 2022 | Continue to Recruit and Train SASS Team in preparation for Summer Orientation  
Collaboration phase to develop transition plan for next 2 years |
| Summer 2022 | Implement new SASS advising model for incoming First-year Students                                |
| Next 2 years| Implement new model in stages, in collaboration with undergraduate advising community             |
Undergraduate Advising Transitions: Next Steps 2022-23

• Summer 2022 Orientation
  – Transfer Students - June 2022
  – First-year Students - July 2022

• Ongoing Training/Professional Development
  – Staff Advisors - Shonda Goward, AVP UASC
  – Faculty Advisors - Melinda Jackson, AD UE
See you in the fall!